

February 2, 2011

Dear Resident:

Recently the Village sent out Sewer Rent bills due by February 28, 2011, these bills contained no explanation of what they represented or how the Village calculated the fees. Please find enclosed an explanation of the Sewer Rent Fees as well as an application for anyone seeking to appeal their bill.

The deadline to pay has also been extended to **June 1<sup>st</sup>, 2011** without penalty. The dead line for the appeals form is **March 15, 2011**.

We appreciate all who paid the bill promptly. We apologize for any confusion and hope to improve the process in the future.

Sincerely,

Donna M. Koch

Village Clerk