



April 2022

Dear PSEG Long Island Customer,

PSEG Long Island will be performing emergency work in your area, which is necessary to keep pace with the growing demand for electricity and will ensure greater reliability for you and your neighbors.

Over the coming months, you will see PSEG Long Island crews performing emergency repairs to an existing underground transmission feeder. While this work is performed, traffic and parking will be impacted along a portion of the route.

**Project Specifics**

On Thursday, March 31<sup>st</sup>, PSEG Long Island removed a transmission feeder from service due to an incident on Church Street in Northport. De-energizing the cable did not result in customer outages. The cause of the failure is under investigation. Repairs to the transmission feeder are commencing. Please be assured, that these repairs will not affect the reliability of your electric service.

**Project Route**

Crews will be repairing and strengthening an underground transmission cable at the corner of Scudder Avenue and Church Street in Northport. In order to perform this work, crews will also be located at the corner of Catherine Street and Cayuga Avenue, the intersection of Main Street and Church Street as well as Ocean Avenue just south of Mar-Kan Drive.

**What is the timeline for the project?**

Work began on March 31<sup>st</sup> and is expected to be completed by mid-July.

**What are the work hours?**

Crews are expected to work 24 hours a day, 7 days a week, depending on the critical work at hand. Work performed at night will not generate noise or lighting that is disturbing. No excavation work and no heavy equipment will be used at night.

**Will there be any power outages?**

There will be no outages related to this project.

**Will there be any traffic interruptions?**

There will be traffic and parking disruptions along the project route and immediate area while work is being performed. To ensure traffic moves safely, PSEG Long Island will provide cones, flaggers and signage at the worksite, as needed.

**Whom can I contact for more information?**

If you have further questions, please call PSEG Long Island Customer Service at 1-800-490-0025 between 8 a.m. and 8 p.m. You may also email us at [CustomerServiceLI@pseg.com](mailto:CustomerServiceLI@pseg.com).

If you would like to leave feedback about this project, please visit:

<https://www.psegliny.com/inthecommunity/currentinitiatives/reliabilityprojects>.

PSEG Long Island  
175 E. Old Country Road  
Hicksville, NY 11801



**A brief note on COVID-19**

PSEG Long Island is deeply committed to the health, safety and wellbeing of our customers, employees and our communities. We ask that customers remain in their homes while crews are working nearby. If customers must speak with our crews, we ask that they practice responsible “physical distancing” and remain at least 6 feet away to help ensure the health of everyone involved. The contractor for this project has provided PSEG Long Island with its safety plan, which meets current regulatory requirements with respect to COVID-19, including physical distancing measures.

We are leveraging the guidance of the CDC and state and local authorities in the areas we operate. At PSEG Long Island, we know that our customers rely on us to power their lives and businesses. We are doing our part in fulfilling this commitment. For more information, please visit [www.psegliny.com/covid19](http://www.psegliny.com/covid19).

As always, customer and employee safety is our primary concern. Please be cautious when traveling near our construction work zones. We will continue to provide you with updates as work progresses.

Sincerely,

PSEG Long Island