



PSEG Long Island's Emergency Project *Northport Underground Transmission Cable Repair*

Project Specifics

On Thursday, March 31st PSEG Long Island removed a transmission feeder from service due to an incident on Church Street in Northport. This involved the release of dielectric fluid, similar to mineral oil, which is used to pressurize and optimize performance of the cable. De-energizing the cable did not result in customer outages. The cause of the failure is under investigation. Repairs to the transmission feeder are commencing. Please be assured, the reliability of your electric service will not be affected by these repairs.

PSEG Long Island is working in cooperation with New York Department of Environmental Conservation (NYS DEC) on this matter. The immediate situation has been contained and remediation work is on-going. You will see crews working in your area making repairs to restore the transmission feeder to service. Restoration of the road, and other affected areas, if damaged, will be restored in accordance with village specifications.

Project Route

Crews are working along Church Street and Scudder Avenue in Northport.

What is the timeline for the project?

Work began on March 31st and will continue until the cable can be safely placed back into service. This may take several weeks to complete.

What are the work hours?

Crews will be visible in the area. Much of the work will entail activities taking place 24 hours a day, 7 days a week, depending on the critical work at hand.

Will there be any power outages?

There will be no outages related to this project.

Will there be any traffic interruptions?

There may be traffic and parking disruptions along the project route and immediate area while work is being performed. To ensure traffic moves safely, PSEG Long Island will provide cones, flaggers and signage at the work site, as needed.

As always, customer and employee safety is our primary concern. Please be cautious when travelling near our construction work zones.

Whom can I contact for more information?

If you have further questions, please call PSEG Long Island Customer Service at **1-800-490-0025** between 8 a.m. and 8 p.m.

For inquiries regarding claims, please contact our Claims Manager, Brian Kolbe at 516-236-9895.

If you would like to leave feedback about this project, please visit:
<https://www.psegliny.com/inthecommunity/currentinitiatives/reliabilityprojects>.

A brief note on COVID-19

PSEG Long Island is deeply committed to the health, safety and wellbeing of our customers, employees and our communities. We ask that customers remain in their homes while crews are working nearby. If customers must speak with our crews, we ask that they practice responsible “social distancing” and remain at least 6 feet away to ensure the health of everyone involved. The contractor for this project has provided PSEG Long Island with its safety plan, which meets current regulatory requirements with respect to COVID-19, including social distancing measures.

We are leveraging the guidance of the CDC and state and local authorities in the areas we operate. At PSEG Long Island, we know that our customers rely on us to power their lives and businesses. We are doing our part in fulfilling this commitment. For more information, please visit www.psegliny.com/covid19.