



September 2022

Dear PSEG Long Island Customer,

PSEG Long Island will be performing emergency work in your area, which is necessary in order to increase reliability and minimize outages affecting customers.

Over the coming months, you will see PSEG Long Island crews replacing an existing underground transmission feeder to ensure greater reliability for you and your neighbors. While this work is performed, traffic and parking will be impacted along a portion of the route.

### **Project Specifics**

In March 2022, PSEG Long Island removed a transmission feeder from service due to water intrusion in the LIPA conduit which caused damage. Repairs to the transmission cable were complete in June and the transmission cable was placed back in service. On Monday, July 18<sup>th</sup>, the same transmission cable experienced damage in a different location due to the cable becoming wet from the incident that happened in March. The damage was remediated and replacement of the cable is necessary to ensure transmission system stability. Replacement of the transmission feeder is commencing. Please be assured, that this work will not affect the reliability of your electric service.

### **Project Route**

Work will take place at the following locations:

- Ocean Avenue, south of Mar Kan Drive
- Ocean Avenue, half way between Mar Kan Drive and Dogwood Road
- Intersection of Church Street and Main Street
- Intersection of Church Street and Vail Street
- Church Street, between Short Street and Soundcrest Avenue
- Church Street, south of Reservoir Avenue

### **What is the timeline for the project?**

Replacement of the transmission feeder is expected to begin mid-September and is expected to be completed by the end of November 2022.

### **What are the work hours?**

Crews are expected to work 24 hours a day, 7 days a week, depending on the critical work at hand. Work performed at night will not generate noise or lighting that is disturbing. No excavation work and no heavy equipment will be used at night.

### **Will there be any power outages?**

There will be no outages related to this project.

### **Will there be any traffic interruptions?**

There will be traffic and parking disruptions along the project route and immediate area while work is being performed. To ensure traffic moves safely, PSEG Long Island will provide cones, flaggers and signage at the worksite, as needed.

**Whom can I contact for more information?**

If you have further questions, please call PSEG Long Island Customer Service at 1-800-490-0025 between 8 a.m. and 8 p.m. You may also email us at [CustomerServiceLI@pseg.com](mailto:CustomerServiceLI@pseg.com).

If you would like to leave feedback about this project, please visit:  
<https://www.psegliny.com/inthecommunity/currentinitiatives/reliabilityprojects>.

**A brief note on COVID-19**

PSEG Long Island is deeply committed to the health, safety and wellbeing of our customers, employees and our communities. We ask that customers remain in their homes while crews are working nearby. If customers must speak with our crews, we ask that they practice responsible “physical distancing” and remain at least 6 feet away to help ensure the health of everyone involved. The contractor for this project has provided PSEG Long Island with its safety plan, which meets current regulatory requirements with respect to COVID-19, including physical distancing measures.

We are leveraging the guidance of the CDC and state and local authorities in the areas we operate. At PSEG Long Island, we know that our customers rely on us to power their lives and businesses. We are doing our part in fulfilling this commitment. For more information, please visit [www.psegliny.com/covid19](http://www.psegliny.com/covid19).

As always, customer and employee safety is our primary concern. Please be cautious when traveling near our construction work zones. We will continue to provide you with updates as work progresses.

Sincerely,

PSEG Long Island