



February 2023

Dear PSEG Long Island Customer,

PSEG Long Island will be performing emergency work in your area, which is necessary in order to increase reliability and minimize outages affecting customers.

Over the coming months, you will see PSEG Long Island crews replacing an existing underground transmission cable to ensure greater reliability for you and your neighbors. While this work is performed, traffic and parking will be impacted along a portion of the route.

**Project Specifics**

On December 5, 2022, PSEG Long Island learned of a transmission cable fault on a recently replaced cable located on Ocean Avenue just south of Valley Avenue in Northport. Please be assured, that these repairs will not affect the reliability of your electric service. We will continue to provide you with updates as work progresses. We apologize for any inconvenience and we thank you for your patience.

**Project Route**

Crews will begin repairing and strengthening an underground transmission cable on Ocean Avenue, south of Dogwood Road and north of Main Street.

**What is the timeline for the project?**

Replacement of the transmission cable will begin in late February and is expected to be completed in May 2023.

**What are the work hours?**

Crews are expected to work 24 hours a day, 7 days a week, depending on the critical work at hand. Work performed at night will not generate noise or lighting that is disturbing. No excavation work and no heavy equipment will be used at night.

**Will there be any power outages?**

PSEG Long Island does not anticipate any power outages associated with this project. However, if the need for an outage arises, customers will be notified in advance.

**Will there be any traffic interruptions?**

There will be traffic and parking disruptions along the project route and immediate area while work is being performed. To ensure traffic moves safely, PSEG Long Island will provide cones, flaggers and signage at the worksite, as needed.

**Whom can I contact for more information?**

If you have further questions, please call PSEG Long Island Customer Service at 1-800-490-0025 between 8 a.m. and 8 p.m. You may also email us at [CustomerServiceLI@pseg.com](mailto:CustomerServiceLI@pseg.com).

If you would like to leave feedback about this project, please visit:

<https://www.psegliny.com/inthecommunity/currentinitiatives/reliabilityprojects>.

**A brief note on COVID-19**

PSEG Long Island is deeply committed to the health, safety and wellbeing of our customers, employees and our communities. We ask that customers remain in their homes while crews are working nearby. If customers must speak with our crews, we ask that they practice responsible “physical distancing” and remain at least 6 feet away to help ensure the health of everyone involved. The contractor for this project has provided PSEG Long Island with its safety plan, which meets current regulatory requirements with respect to COVID-19, including physical distancing measures.

We are leveraging the guidance of the CDC and state and local authorities in the areas we operate. At PSEG Long Island, we know that our customers rely on us to power their lives and businesses. We are doing our part in fulfilling this commitment. For more information, please visit [www.psegliny.com/covid19](http://www.psegliny.com/covid19).

As always, customer and employee safety is our primary concern. Please be cautious when traveling near our construction work zones. We will continue to provide you with updates as work progresses.

Sincerely,

PSEG Long Island